



## **GovPayEXP Going Strong after 11 Years Indianapolis Company Adds Jobs to Region While Increasing Revenue**

INDIANAPOLIS – Despite ongoing uncertainty in the world economy, Indianapolis-based Government Payment Service, Inc. (GovPayEXP) celebrates its 11<sup>th</sup> anniversary while adding jobs and pumping millions of dollars into the local market each year. Capitalizing on the need for government agencies to streamline collections for fees and court-ordered fines, GovPayEXP boasts an annual increase in revenue at around 26 percent, while adding close to 45 jobs in the last year. As yearly transactions continue to rise GovPayEXP plans to increase its employment roster even more in 2009.

GovPayEXP processes millions of dollars of government payments each year by serving clients nationwide from its 24-hour, seven day a week customer service center located in Indianapolis. Company founder and CEO Dale Conrad says that by keeping virtually all company functions under one roof, GovPayEXP is able to maintain a high level of customer service and build the ranks of working Hoosiers. “From a quality-control standpoint, it only makes sense for us to keep employees on location,” he says. “But, I’m also proud our company is in a position to put local residents to work.”

Conrad founded Government Payment Service, Inc. in 1997 to provide government agencies with an alternative way to collect fees, bail and other court-ordered fines. His innovative company structure allowed government agencies to streamline their collection process by allowing payments by secure credit or debit card transactions, at no cost or risk to taxpayers.

Now, after 11 years of tremendous growth, GovPayEXP serves more than 1,200 agencies nationwide—with over 100 customers in Indiana, including 20 in Marion and the surrounding counties—and is a leading provider in processing remote payments for government agencies. The service allows agencies to accept credit and debit card payments for bail, traffic citations, child support, taxes, fines and other fees imposed at the State, County and Local levels. All major bank cards are accepted; payments can be made over the phone or Internet in many cases; and the service can even be used to pay for utility fees, park reservations, library donations and various permit fees.

Throughout its growth, GovPayEXP has also expanded its technological infrastructure to better serve clients. With added servers and voice ports and the ability to integrate with the government agency’s data, GovPayEXP can expand capacity rapidly, allowing new customers to come on board with increased speed. The increased efficiency allows customers to manage their accounts without additional administration from GovPayEXP.

For more information about GovPayEXP visit [www.GovPayEXP.com](http://www.GovPayEXP.com).